



### **Introduction to Medicess**

Medicess is an independent nationwide Vocational Rehabilitation Company, founded in 2004.

Medicess is a Doctor-led, multidisciplinary rehabilitation team that works with other clinical professionals to assess, report and investigate invasive and rehabilitative options. Medicess implements, coordinates and monitors rehabilitation programmes through recognised medical networks. Providing Vocational Intervention at the earliest possible stage to assist the patient safely, appropriately and sustainably back into the workplace. Where this is not appropriate or indeed not possible, Medicess ensures a return to maximal recovery and function.

Importantly, Medicess does not provide the direct patient treatment and therefore remains objective and impartial regarding clinical and occupational recommendations. All recommendations are based on hands-on patient examinations and/or robust medical information.

### **Position**

Rehabilitation Case Manager – home-based.

### **Job Purpose**

The role requires an experienced RGN / Occupational Therapist / Physiotherapist to work alongside the multidisciplinary clinical team, helping to deliver a consistently excellent and high-quality service to our clients.

To promote the advantages of early rehabilitation in the process of returning the patient to work.

Assessing, planning, coordination and monitoring of a patient's rehabilitation to facilitate the injured person's recovery and return to suitable and sustainable employment.

To advise and consult with other members of the multidisciplinary clinical team on all aspects of rehabilitation relevant to individual injured people's rehabilitation needs, within the scope of your clinical expertise as an RGN / Occupational Therapist / Physiotherapist.

## JOB DESCRIPTION



### **Main Duties**

- Conduct rehabilitation assessments by telephone or at patient's home in the UK.
- Manage cases proactively to achieve efficient and cost-effective rehabilitation outcomes.
- Rehabilitation planning and goal setting.
- Reporting-written and verbal.
- Communication with key parties (patients, treating practitioners, Solicitors, insurers and employers).
- Perform quarterly case reviews and prepare reports.
- Referral and monitoring of treatment and clinical investigations.
- Implementing and coordinating return to work plans.
- Financial management of cases.
- Support and guide other in-house multi-disciplinary team members by assisting with injury specific issues within your scope of practice.
- Review medical reports and provide independent rehabilitation strategy.
- Manage and develop customer relationships.
- Involvement in projects and service development as required.
- Contribution to In Service Training.

### **Key performance Indicators**

- High return to work outcomes on cases.
- Ability to write concise and accurate reports within quarterly time frames.
- Ability to identify treatment recommendations and make vocational rehabilitation recommendations.
- Cost effective achievement of rehabilitation goals.
- Ability to manage budgets.
- Achievement of billable targets.

### **Requirements**

- Qualified RGN / Occupational Therapist / Physiotherapist with at least 3 years post-qualification experience.
- HCPC registered (if applicable) or a member of your professional body.
- Excellent communication skills.
- Effective documentation and reporting skills.
- Clinical knowledge and experience in general/complex orthopaedic, musculoskeletal neurological and psychological injuries.
- Understanding of the private and public health systems (desirable).
- Word processing/IT skills.
- Team player.
- Good task planning, negotiation and organisational skills.

## JOB DESCRIPTION



- Ability to manage and develop customer relationships.
- Willing to travel or stay away from home to attend patient assessments as required.
- Experience with vocational rehabilitation is highly desirable.

### **Corporate Responsibilities**

Work in accordance with company policies and procedures as well as adhering to professional regulatory body code of conduct and professional standards.

### **Location**

Home-based, with the requirement to attend our Basingstoke office on occasion during training period, and attendance at our quarterly in-person team meetings.

You must have access to a vehicle or transport that would allow attendance at assessments and re-visits across the UK, within 3 hours from your home address. With the occasional requirement to stay away from home.

### **Benefits**

- Competitive salary (based on experience)
- Annual profit share scheme (qualifying criteria)
- 33 days holiday (including Bank Holidays) – (increases with long service)
- Your Birthday day off
- Christmas business closure
- Private medical insurance
- Healthcare cashback scheme
- Pension scheme
- Death in service benefit
- Well-being and employee assistance schemes
- Discounted gym memberships
- Individual annual CPD budget
- Homeworking with laptop & IT equipment provided
- Travel expenses
- Company committed to work-life balance & flexibility
- Monday to Friday (35 hours = full-time)
- Tailored training with support and supervision
- Autonomy with a manageable caseload
- Working in an MDT way with like-minded and friendly colleagues