

Mater Misericordiae University Hospital Dublin

Clinical Specialist Physiotherapist (COPD Outreach Programme) Job Specification, Terms & Conditions

| Job Title & Grade | Clinical Specialist Physiotherapist (COPD Outreach Programme) (Grade Code 3707) |
|---------------------|--|
| | (Grade Code 3701) |
| Competition | Ref number: |
| Reference | |
| Closing Date | See advert |
| Taking up | To be indicated at job offer stage. |
| appointment | |
| Proposed Interview | TBC |
| Date(s) | |
| Location of Post | This is an appointment to the Mater Misericordiae University Hospital (MMUH) by the Health Service Executive. The commitment for this post will be for 37 hours per week to work within the associated community-based ambulatory care hub. It is noted that the post must be congruent with the requirements of, and facilitate implementation of Sláintecare, and the HSE's National Framework for the Integrated Prevention and Management of Chronic Respiratory Disease, the National Clinical Respiratory Programme and the Enhanced Community Care Business Case, including commitment to deliver the relevant performance outcomes. Please note this campaign will create a recruitment panel to fill current and future vacancies. |
| Organisational Area | |
| Details of Service | In line with Sláintecare (2017) and the Department of Health's Capacity review (2018), a shift in healthcare service provision is now required to place the focus on integrated, personcentred care, based as close to home as possible. In order to enable this, the Integrated Care Programme for the Prevention and Management of Chronic Disease (ICPCD) is supporting the national implementation of a model of integrated care for the prevention and management of chronic disease as part of the Enhanced Community Care Programme (ECC). The Model of Care for the Integrated Prevention and Management of Chronic Disease has a particular focus on preventive healthcare, early intervention and the provision of supports to live well with chronic disease. |
| | The investment in the ECC programme will be delivered on a phased basis with a view to national coverage being achieved within a two- to three- year period. Three priority areas have been identified as follows: 1. Structural reform of healthcare delivery within the community with Community Health Networks (CHNs) becoming the basic building blocks for the organisation, |

- management and delivery of community services across the country;
- 2. Creating Specialist Ambulatory Care Hubs within the community to support primary care management of chronic disease and older people with complex needs; and,
- Scaling Integrated Care for Older People and Chronic Disease through the recruitment of specialist integrated care teams including Frailty at the Front Door Teams

The focus is on providing an end-to-end pathway that will reduce admissions to acute hospitals by providing access to diagnostics and specialist services in the ambulatory care hubs in a timely manner. For patients who require hospital admission, the emphasis is on minimising the hospital length of stay, with the provision of post-discharge follow up and support for people in the community and in their own homes, where required. A shared local governance structure across the local acute hospitals and the associated CHO will ensure the development of a fully integrated service and end-to-end pathway for individuals living with chronic disease.

The ECC Programme is underpinned by a set of key principles including:

- Eighty percent of services delivered in Primary Care are through the GP and CHNs;
- Identifying and building health needs assessments at a CHN level (approximate population of 50,000) based on a population stratification approach to include identification of people with chronic disease and frequent service users, thereby ensuring the right people get the right service based on the complexity of their health care needs;
- Utilisation of a whole system approach to integrating care based on person centred models, while promoting self-care in the community;
- The Older Persons and Chronic Disease Service Models set out an end to end service architecture for the identification and management of frail older adults with complex care needs and people living with chronic disease;
- Learning from, and delivering services, based on best practice models and the
 extensive work of the integrated care clinical programmes to date, particularly in the
 areas of Older Persons and Chronic Disease;
- Embed preventive approach to chronic disease into all services;
- Availability of a timely response to early presentations of identified conditions and the ability to manage appropriate levels of complexity related to same in the community;
- Resources applied intensively in a targeted manner to a defined population, implementing best practice models of care to demonstrate the delivery of specific outcomes and sustainable services; and,
- The need to frontload investment, coupled with reform to strengthen community services.

The role of the COPD Outreach team will differ according to the needs and configuration of existing services at the local level. The successful candidate will lead COPD Outreach and integrate this service with ambulatory care between the hospital and community services and will work with colleagues across these services to develop and implement ambulatory care pathways and to manage respiratory disease, and associated co-morbidities, within the community setting, where appropriate.

Ambulatory care hubs are sites identified outside of the hospital setting that will provide access to specialist services within the community. Each hub will be affiliated with a local hospital and will serve a population of approximately 150,000 and will focus primarily on the prevention and management of chronic disease. These hubs will be established to support the provision of care closer to home and to facilitate ready access to diagnostics, specialist services and specialist opinions in order to enhance the delivery of patient-centred care, support early intervention and avoid hospital admission, where possible.

Each site with have a suite of alternative outpatient pathways, support from multidisciplinary Chronic Disease Specialist Teams and access to diagnostics including spirometry, radiology and laboratory testing as well as a Respiratory Consultant's supporting the service to ensure the provision of the right care, in the right place, at the right time.

The Integrated Respiratory Service will support:

- A holistic, multidisciplinary approach to the care of individuals with chronic respiratory disease;
- Provision of a reformed outpatient service that utilises telehealth and other ICT measures to facilitate more effective and efficient delivery of care;
- Reduced waiting times for patients for hospital-based outpatient services;
- Timely access to specialist services and specialist opinion for patients with respiratory disease;
- Early intervention pathways/ rapid access clinics for acute, chronic or newly presenting respiratory conditions;
- Development of pathways for the management of chronic conditions. The early assessment and implementation of pathways that will support GP-led primary care, efficient discharge back to the community where appropriate and reduce the need for repeated hospital-based outpatient reviews;
- Provision of oversight and implementation of self-management support services for chronic respiratory disease, including pulmonary rehabilitation, in the ambulatory care hubs;
- Facilitating access and reporting of non-invasive respiratory testing e.g. spirometry for GPs; and,
- Providing improved integration of early discharge, outreach and potentially admission avoidance programmes
- Developing and managing oxygen assessment and review clinics

The person appointed to this post will work in the newly formed COPD Outreach Service which is a newly developed service within the overall respiratory service, one of the 11 sites. COPD Outreach is a four pronged service offering early supported discharge, assisted discharge, and admission avoidance and case management to COPD patients. The post holder will work as part of a multidisciplinary team delivering coordinated evidence based care for patients with COPD.

Please note a significant portion of the appointees work will be carried out "off site". This means that the appointee will travel to patient's home/ place of residence to perform duties related to the role.

Reporting Relationship

The Clinical Specialist Physiotherapist will report to the Head of Discipline for clinical governance and clinical supervision through the professional line management structure, and will also be accountable to the Clinical lead for the COPD Outreach Team for the day to day operational delivery of services.

Key Working Relationships

The Clinical Specialist Physiotherapist will:

- work collaboratively with other Physiotherapy specialists, medical, nursing and other health and social care professionals across the acute / community continuum in providing optimal clinical care and in further developing the Respiratory Service
- establish links with other organisations, both national and international where appropriate, providing support and information regarding this specialist area, and utilising these additional resources where necessary, to benefit patient care

Purpose of the Post

As outlined above, the need to reform the healthcare services in Ireland in order to provide a more sustainable, integrated and patient-centred approach has come to the fore in recent health policies and strategies. Integrated care requires health and social care services to work together across different levels and sites in order to provide end-to-end care that meets patient need.

As described in the Sláintecare report (2017), integrated care involves:

- Ensuring appropriate care pathways are developed with a focus on person-centred service planning to ensure services are built around patients;
- Supporting timely access to all health and social care services according to medical need: and.
- Patients accessing care at the most appropriate, cost effective service level with a strong emphasis on prevention and public health
- To work in conjunction with other team members in co-ordinating and developing the

- service to meet the needs of the population it serves in line with the objectives of the organisation
- To be responsible for the provision of a high quality Physiotherapy service in accordance with standards of professional practice
- To carry out clinical and educational duties as required
- To work with Physiotherapy Manager in ensuring the co-ordination, development and delivery of a quality, client centred physiotherapy service across and between networks in the geographical area.
- To develop COPD Outreach services in line with the COPD National Clinical Programme Model of Care document and associated guidance (HSE 2011).

More specifically, the Clinical Specialist Physiotherapist, as part of the COPD Outreach Team will:

- Manage, develop and evaluate an early supported discharge programme
- Manage, develop and evaluate and admission avoidance programme with GP and Consultant
- Plan and implement a care package from hospital to home
- Contribute to business planning and business cases
- Develop and maintain guidelines and protocols relating to COPD outreach
- Develop and implement strategies as part of the COPD Outreach team for delivering effective COPD care within a changing environment.
- Engage in projects to raise the profile of the specialist service and team members.
- Develop evidence based oxygen assessment and review clinics for respiratory patients
- Refer to Community Pulmonary rehabilitation team where appropriate
- Act as a point of contact for clinical queries from GPs and the Chronic Disease Specialist Team members and see patients in the ambulatory care hub as appropriate
- Participate in multidisciplinary team meetings and case management activities to manage complex cases
- Embrace service redesign as appropriate for the respiratory services

Principal Duties and Responsibilities

Professional / Clinical

The Clinical Specialist Physiotherapist (COPD Outreach) will:

- Be a lead clinician in the Physiotherapy Profession and carry a clinical caseload appropriate to the post
- Be responsible for client assessment, development and implementation of individualised treatment plans that are client centred and in line with best practice
- Be responsible for goal setting in partnership with client, family and other team members as appropriate
- Be responsible for standards of practice of self and staff appointed to clinical / designated area(s)
- Be a clinical resource for other Physiotherapists
- Communicate and work in co-operation with the Physiotherapy Manager and other team members in providing an integrated quality service, taking the lead role as required
- Communicate effectively with and provide instruction, guidance and support to, staff clients, family, carers etc
- Document client records in accordance with professional standards and departmental policies
- Provide a service in varied locations in line with local policy / guidelines and within appropriate time allocation (e.g. clinic, home visits)
- Participate and be a lead clinician as appropriate in review meetings, case conferences etc.
- Develop and promote professional standards of practice
- Work within own scope of professional competence in line with principles of best practice, professional conduct and clinical governance
- Seek advice of relevant personnel when appropriate / as required
- Operate within the scope of practice of the Irish Society of Chartered Physiotherapists
- Provide weekend and on call service where it is a requirement of the post

 Develop advanced skills as relevant to respiratory such as taking and interpreting Arterial blood gases

Education & Training

The Clinical Specialist Physiotherapist will:

- Participate in mandatory training programmes
- Take responsibility for, and keep up to date with Physiotherapy practice by participating
 in continuing professional development such as reflective practice, in service, self
 directed learning, research, clinical audit etc.
- Be responsible for the induction and clinical supervision of staff in the designated area(s)
- Co-ordinate and deliver clinical placements in partnership with universities and clinical educators
- Manage, participate and play a key role in the practice education of student therapists.
 Take part in teaching / training / supervision / evaluation of staff / students and attend practice educator courses as relevant to role and needs
- Engage in personal development planning and performance review for self and others as required

Quality, Safety & Risk

The Clinical Specialist Physiotherapist will:

- Be responsible for the co-ordination and delivery of a quality service in line with best practice
- Develop and monitor implementation of agreed policies, procedures and safe professional practice by adhering to relevant legislation, regulations and standards
- Ensure the safety of self and others, and the maintenance of safe environments and equipment used in Physiotherapy in accordance with legislation
- Assess and manage risk in their assigned area(s) of responsibility
- Take the appropriate timely action to manage any incidents or near misses within their assigned area(s)
- Report any deficiency/danger in any aspect of the service to the team or Physiotherapy Manager as appropriate
- Be responsible for the safe and competent use of all equipment, aids and appliances both by clients and staff under their supervision
- Develop and promote quality standards of work and co-operate with quality assurance programmes
- Oversee and monitor the standards of best practice within their Physiotherapy team
- Have a working knowledge of HIQA Standards as they apply to the role, for example, Standards for Healthcare, National Standards for the Prevention and Control of Healthcare Associated Infections, Hygiene Standards etc. and comply with associated HSE protocols for implementing and maintaining these standards.

Administrative

The Clinical Specialist Physiotherapist will:

- Contribute to the service planning process
- Assist the Physiotherapy Manager and relevant others in service development encompassing policy development and implementation
- Review and evaluate the Physiotherapy service regularly, identifying changing needs and opportunities to improve services
- Collect and evaluate data about the service area as identified in service plans and demonstrate the achievement of the objectives of the service
- Oversee the upkeep of accurate records in line with best practice
- Collate and maintain accurate statistics and render reports as required

- Represent the department / team at meetings and conferences as appropriate
- Inform the Physiotherapy Manager of staff issues (needs, interests, views) as appropriate
- Promote a culture that values diversity and respect in the workplace
- Participate in the control and ordering of Physiotherapy stock and equipment in conjunction with the Physiotherapy Manager
- Be accountable for the budget, where relevant
- Keep up to date with organisational developments within the Irish Health Service
- Engage in IT developments as they apply to clients and service administration
- Perform such other duties appropriate to the role as may be assigned by the Physiotherapy Manager

The areas of specific interest for this post include leading and delivering COPD Outreach as part of a respiratory integrated care in a community setting. .

The Clinical Specialist Physiotherapist will have responsibility for service provision, education and training, service development and quality improvement. The Clinical Specialist Physiotherapist should have abilities in management and be capable of assuming lead responsibilities in the future. The post will contribute to on-going progress in the delivery of decision making at the point of access to the hospital and redirection of patients presenting acutely to the hospital back to community care with acute management plans or redirection to appropriate specialist outpatient assessment.

The above Job Specification is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office.

Eligibility Criteria Qualifications and/ or experience

Each candidate, at the latest date of application, Must;

1. Statutory Registration, Professional Qualifications, Experience, etc

- (a) Candidates for appointment must:
 - (i) Hold a Physiotherapy qualification recognised by the Physiotherapists Registration Board at CORU. Please see list of acceptable Physiotherapy qualifications: https://coru.ie/files-registration/hse-list-of-physiotherapistqualifications.pdf.

AND

(ii) Be registered on the Physiotherapists Register maintained by the Physiotherapists Registration Board at CORU.

OR

(iii) Applicants who satisfy the conditions set out in Section 91 of the Health and Social Care Professionals Act 2005, (see note 1 below*), must submit proof of application for registration with the Physiotherapists Registration Board at CORU. The acceptable proof is correspondence from the Physiotherapists Registration Board at CORU confirming their application for registration as a Section 91 applicant.

AND

(iv) All candidates must have 5 years full time (or equivalent) years post qualification clinical experience of which 4 years full time (or equivalent) must be consecutive in the required area of specialism.

AND

(v) All candidates must demonstrate a proven record of clinical excellence in the specialism.

AND

(b) Professional Development and Practice

All candidates must demonstrate evidence of continuing professional development relevant to the required area of specialism, in the form of post-graduate qualifications or relevant courses.

AND

All candidates must demonstrate achievement in the areas of clinical audit, quality improvement initiatives, practice development, teaching and research.

AND

(c) All candidates must have the requisite knowledge and ability (including a high standard of suitability, management, leadership and professional ability) for the proper discharge of the duties of the office.

2. Annual registration

(i) On appointment practitioners must maintain annual registration on Physiotherapists Register maintained by the Physiotherapists Registration Board at CORU And (ii) Practitioners must confirm annual registration with CORU to the HSE by way of the annual Patient Safety Assurance Certificate (PSAC).

3.Health

Candidates for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

4.Character

Candidates for and any person holding the office must be of good character.

Post specific requirements, additional qualifications and / or experience

Demonstrate experience in respiratory medicine/ respiratory care notably in adult chronic lung disease and COPD.

Other requirements specific to the post

Access to own transport as a significant portion of the appointees work will be carried out "off site". This means that the appointee will travel to patient's home/ place of residence to perform duties related to the role.

Skills, competencies and/or knowledge

Working with Others

- Develops networks and works in partnership with patients/service users, carers and colleagues within and across systems to deliver and improve services.
- Builds and maintains relationships, listening, supporting others, gaining trust and showing understanding.
- Encourages contribution creating an environment where others have the opportunity to contribute.
- Works within teams to deliver and improve services.

Managing Services

- Contributes to the development of business and service plans to achieve service goals.
- Manages resources to ensure the delivery of safe and efficient services.
- Provide direction, reviewing performance, motivating others and promoting equality and diversity.
- Manages performance, holding themselves and others accountable for service outcomes.

Improving Services

- Ensures patient safety by assessing and managing the risk to patients associated with service developments, balancing economic considerations with the need for patient safety.
- Critically evaluates services to identify where services can be improved, working individually or as part of a team.
- Encourages improvement and innovation, creating a climate of continuous service improvement.
- Facilitates transformation, actively contributing to change processes that lead to improved healthcare.

Other

 Demonstrate a high level clinical knowledge and evidence based practice to carry the out duties and responsibilities of the role

- Demonstrate an ability to apply knowledge to best practice
- Demonstrate the ability to plan and deliver care in an effective and resourceful manner within a model of person-centred care
- Demonstrate an ability to manage and develop self and others in a busy working environment
- Demonstrate the ability to effectively evaluate information and make appropriate decisions
- Demonstrate a commitment to assuring high standards and strive for a user centred service
- Display effective communication and interpersonal skills including the ability to collaborate with colleagues, families, carers, effective report writing skills etc.
- Demonstrate effective leadership and team skills
- Display awareness and appreciation of the service users and the ability to empathise with and treat others with dignity and respect
- Demonstrate initiative, flexibility and openness to change
- Demonstrate ability to utilise supervision effectively
- Demonstrate a commitment to continuing professional development
- Demonstrate a willingness to develop IT skills relevant to the role

Competition Specific Selection Process

A ranking and or shortlisting exercise may be carried out on the basis of information supplied in your application form. The criteria for ranking and or shortlisting are based on the requirements of the post as outlined in the eligibility criteria and skills, competencies and/or knowledge section of this job specification. Therefore it is very important that you think about your experience in light of those requirements.

Ranking/Shortlisting / Interview

Failure to include information regarding these requirements may result in you not being called forward to the next stage of the selection process.

Those successful at the ranking stage of this process (where applied) will be placed on an order of merit and will be called to interview in 'bands' depending on the service needs of the organisation.

Code of Practice

The Health Service Executive will run this campaign in compliance with the Code of Practice prepared by the Commission for Public Service Appointments (CPSA). The Code of Practice sets out how the core principles of probity, merit, equity and fairness might be applied on a principle basis. The Code also specifies the responsibilities placed on candidates, feedback facilities for candidates on matters relating to their application, when requested, and outlines procedures in relation to requests for a review of the recruitment and selection process, and review in relation to allegations of a breach of the Code of Practice. Additional information on the HSE's review process is available in the document posted with each vacancy entitled "Code Of Practice, Information For Candidates".

Codes of Practice are published by the CPSA and are available on www.hse.ie in the document posted with each vacancy entitled "Code of Practice, Information For Candidates" or on www.cpsa-online.ie.

The reform programme outlined for the Health Services may impact on this role and as structures change the job description may be reviewed.

This job description is a guide to the general range of duties assigned to the post holder. It is intended to be neither definitive nor restrictive and is subject to periodic review with the employee concerned.

Clinical Specialist Physiotherapist

Terms and Conditions of Employment

| Tenure | The appointment is permanent and pensionable. Appointment as an employee of the Health Service Executive is governed by the Health Act 2004 and the Public Service Management (Recruitment and Appointment) Act 2004. |
|---|---|
| Remuneration | The Salary Scale for the post is (as at 01/10/2022) €63,550 €64,775 €66,036 €67,290 €68,541 €69,860 €71,248 €72,633 €73,745 |
| | New appointees to any grade start at the minimum point of the scale. Incremental credit will be applied for recognised relevant service in Ireland and abroad (Department of Health Circular 2/2011). Incremental credit is normally granted on appointment, in respect of previous experience in the Civil Service, Local Authorities, Health Service and other Public Service Bodies and Statutory Agencies |
| Working Week | The standard working week applying to the post is: 37 hours |
| | HSE Circular 003-2009 "Matching Working Patterns to Service Needs (Extended Working Day / Week Arrangements); Framework for Implementation of Clause 30.4 of Towards 2016" applies. Under the terms of this circular, all new entrants and staff appointed to promotional posts from Dec 16 th 2008 will be required to work agreed roster / on call arrangements as advised by their line manager. Contracted hours of work are liable to change between the hours of 8am-8pm over seven days to meet the requirements for extended day services in accordance with the terms of the Framework Agreement (Implementation of Clause 30.4 of Towards 2016). |
| Annual Leave | The annual leave associated with the post is: 30 days as per Circular 005/2009 |
| Age | The Public Service Superannuation (Age of Retirement) Act, 2018* set 70 years as the compulsory retirement age for public servants. |
| | * Public Servants not affected by this legislation: |
| | Public servants joining the public service, or re-joining the public service with a 26 week break in service, between 1 April 2004 and 31 December 2012 (new entrants) have no compulsory retirement age. Public servants, joining the public service or re-joining the public service after a 26 week break, after 1 January 2013 are members of the Single Pension Scheme and have a compulsory retirement age of 70. |
| Superannuation | All pensionable staff becomes members of the pension scheme. |
| Probation | Every appointment of a person who is not already an officer of the Health Service Executive or of a Local Authority shall be subject to a probationary period of 12 months as stipulated in the Department of Health Circular No.10/71. |
| Protection of Persons Reporting Child Abuse Act 1998 | This post is one of those designated in accordance with Section 2 of the Protection of Persons Reporting Child Abuse Act, 1998. You will remain a designated officer for the duration of your appointment in this post or for the duration of your appointment to such other post as is included in the categories specified in the Ministerial Direction. Such officers will, on receiving a report of child abuse, formally notify the Senior Social Worker in the community care area in which the child is living. |